



All LapCabby products include a lifetime warranty.

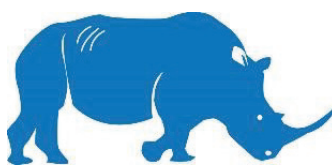


Safety testing to the highest standard our carts are certified to UL 60950-1 and rigorously tested for:

- flammability
- shock hazards
- surge protection
- stability
- durability ensuring you are safe.



Delivered fully assembled so no scratching your head when it won't go together properly! The carts are carefully constructed for a high quality product.



Designed from scratch with no off the shelf components. We design and mould all of the plastic components so they are perfect for the job! We use high quality materials and specially designed components to ensure each cart is robust, rigid and sturdy. So no broken or wobbly bits in the future!



Wheels that make our carts easy to move and last a lifetime. We fit hospital grade tough rubberised wheels with locking facility. Engineered with a high gauge steel support and welded to the frame of the cart for better performance and greater durability.

LapCabby Product Warranty

LapCabby proudly designs and manufactures units to provide a long lasting and dependable solution and therefore warrants that product supplied will be free from defects in materials and workmanship and will be fit for purpose for the duration of the warranty period. The warranty period commences from the documented date of purchase or if no documentation exists from the date of manufacture. LapCabby shall not be responsible for consequential loss or damages associated with any warranty claim and therefore the total warranty claim will be limited to the sale price of the product.

Lifetime Warranty

All LapCabby products, sold after 01/05/2017, are warranted for the lifetime of the product subject to the following warranty exceptions.

Warranty Exceptions

- All electrical and data items carry a 5 year warranty.
- The Go2+ Case and the Go2 Mini Basket are only covered by a 1 year warranty.
- All consumable device charging leads e.g. charging cables for USB powered devices carry a 3 month warranty.
- Any warranty claim arising from accidental damage, misuse, alteration, neglect, incorrect installation or failure to use the product under normal operating conditions and inline with LapCabby operation instructions.
- Damage caused by lightening, water, fire, acts of god, public disturbances, terrorism, incorrect power supplies, power shortages, unusual physical or electrical stress, or any other cause beyond the control of LapCabby.
- The warranty is applicable to the initial end user purchaser of the product and is non-transferable.

Warranty Repairs or Replacements

In the event that LapCabby determines that a product is covered by this warranty, LapCabby shall, at its sole discretion:

- Arrange for a replacement part to be delivered for end user replacement.
- Arrange for a service engineer visit.
- Arrange or authorise a third party repair.
- Return the product to LapCabby or a LapCabby service agent for repair/replacement - All product returns to be suitably packaged by the customer to protect units from damage in transit.

Non-Warranty Repairs

If a product becomes damaged through no fault of materials or workmanship and hence is not covered by the lifetime warranty, then LapCabby or a LapCabby service agent will attempt to assist customers with their requirements.

Warranty claim

To make a warranty claim on a LapCabby product please visit:

<https://www.lapcabby.com/en/warranty-support/> or contact us by email: sales@lapcabby.com.

Our technical team will contact you to provide you the support you need.